



We Love By Carolina, LLC

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Policies

- ❖ **Deposits:** An approved credit card must be secured on file. A deposit of \$100 is required at the time of booking your appointment, and will be applied to the cost of services rendered. The deposit is transferable if changes are made to the original appointment within 24 hours of booking. *We require a consultation prior to any services rendered.* The consultation is free, but we ask that you are courteous and respect the promptness of others. Lateness to appointments will result in a fee; 20 minutes late - \$20
- ❖ **Cancellation Policy:** We have a 24-hour cancellation prior to appointment policy, to provide others with the chance to reserve your time slot. **Cancellation outside of the 24 hour window** results in forfeiture of the \$100 deposit. Please contact us if you are not able to make your appointment. We understand life happens but must respect the time of others.
- ❖ **No Shows:** The deposit will be forfeited if the client fails to show up for the appointment, and an additional \$50 fee will be incurred to reschedule.
- ❖ **Touch ups:** Any touch up services rendered are not included in the original pricing. Touch ups are required to enhance the permanent makeup service due to client skin retention and pigmentation.
- ❖ **Communication:** We love rewarding our clients who send us referrals! If you are pleased with your results, please feel free to share with others. We offer discounts for referrals on future services. If there is a question, comment, or concern please do not hesitate to contact us directly so that we may address the request promptly. Prices are subject to change, and all quotes given can expire after 30 days. We also reserve the right to refuse service if we feel the results will not be in the best interest of the client.
- ❖ **Results:** Permanent makeup and/or microblading results are not guaranteed. There are many factors that affect the healing process of the skin (i.e. what product you use on the tattooed area, healing process, pigment, retention, allergies.) If you feel there may be an allergy issue let your clinician know at the time of scheduling. There is absolutely no guarantee with healed results. *An additional touch up* is required within 6-12 weeks to achieve optimal healed results.
- ❖ **Safety & Machinery:** We ask that you do not bring children or guests to your appointment.
- ❖ **Age:** Under NO CIRCUMSTANCES will anyone under the age of 18 be allowed to have permanent makeup or microblading services by We Love By Carolina, LLC; it is the state law.

Thank you for your business!